



Protecting Our Customers

Protecting our customers is paramount to our business. Here are a few measures that the Texan Title Holdings family of companies have put in place to do just that – **protect your personal information.**

- ▶ *We abide by the Title Insurance and Settlement Company Best Practices. Our written information security program is in place and sent to lenders upon request to protect our customers' sensitive and confidential information.*
- ▶ *Firewalls, Anti-Virus, Anti-Malware software are in place throughout our network.*
- ▶ *We utilize Positive Pay, a check fraud detection prevention service provided by most banks. We also have a two-tiered method for initiating and approving wires so that your funds are sent safely.*
- ▶ *We have a secure, online portal called Paperless Closer. With a user name and password, parties in the closing transaction can monitor the progress of the transaction; view, print and download information; post and receive messages; receive automatic event notifications; and securely exchange documents 24/7.*
- ▶ *We have shred bins in all offices and documents are disposed of properly through a reputable shred service.*
- ▶ *When communicating with you, we will not accept or request wiring instructions via fax or email.*